



ANNUAL REPORT

2014



# ABOUT CNPAC

National Center for Child Abuse of Prevention NCCAP is a nongovernmental organization that from 1997 promotes the right of children to protection from all forms of violence, directing their actions to inform, sensitize and motivate the society to stop the ill-treatment of children.

## Our vision

a society without violence, where all children have equal opportunities to realize their full potential.

## Our mission

is to protect children at risk and children victims of all forms of abuse through prevention activities and specialized services for children and their families.



### Affiliation:

- Network of nongovernmental organizations in preventing child abuse in Central and Eastern Europe;
- Alliance of active NGOs in the field of Child and Family Social Protection in the Republic of Moldova;
- Network of national NGOs affiliated to ECPAT
- National Coalition "Life without Violence".

### Participation:

- Inter-ministerial Coordination Council on preventing and combating family violence;
- National Council for Child Rights Protection;
- Press Council in Republic of Moldova;
- Inter-institutional work group to achieve optimal 6.3.2 p. 2 action of the Plan for implementation of the Reform Strategy from Justice Sector for 2011-2016;
- Coordinating Group of the Permanent Secretariat of the National Committee to Combat Human Trafficking.

## RESULTS 2014

- We provided continuous support to MMPSF, ME, MIA and MS to establish an interdisciplinary mechanism and specific tools to prevent and combat violence against children at national level, resulted in: approval by the Government of Republic of Moldova of GD. no. 270 of April 8<sup>th</sup>, 2014 on inter-sectorial cooperation mechanism for the identification, evaluation, referral, assistance and monitoring of children-victims and potential victims of violence, neglect, exploitation and trafficking; Inter-ministerial signing of the order of October 8<sup>th</sup>, 2014 on the application of a unique format of Referral sheet of the suspected case of abuse, neglect, exploitation, trafficking of children.
- We have methodologically consulted local authorities in Leova, Orhei, Causeni districts and Balti and Chisinau municipalities to improve inter-sectorial communication and the awareness of the need to monitor the phenomenon at local level through the establishment of inter-sectorial mechanisms of monitoring, process that favored multi-disciplinary assistance of 928 children-victims of violence in that places.
- We pleaded for elaboration of psychological evaluation methodology and elaboration of psychological evaluation Reports of children-victims of violence, which is a platform for developing the regulatory framework of activity of psychologists in Republic of Moldova.
- We trained almost 1000 specialists responsible for child protection in 2 municipalities (Balti and Chisinau), 11 districts (Leova, Orhei, Causeni, Donduseni, Telenesti, Falesti, Soroca, Stefan Voda, Ocnita, Cantemir, Edinet), Gagauzia ATU and Transnistria in order to develop their capacities for: multidisciplinary intervention in cases of violence against children; realization of prevention programs for parents; legal accompaniment of children-victims / witnesses in legal proceedings.
- We informed and sensitized about 1 236 000 children, parents and professionals about violence against children and its prevention methods.
- 85% of children assisted under the program of psychosocial assistance (591) achieved a positive dynamic in their psychosocial situation.



# PREVENTION

CHILDREN SUFFER BECAUSE OF VIOLENCE, BUT ALSO BECAUSE OF THOSE WHO DO NOT ACT AT THE RIGHT TIME

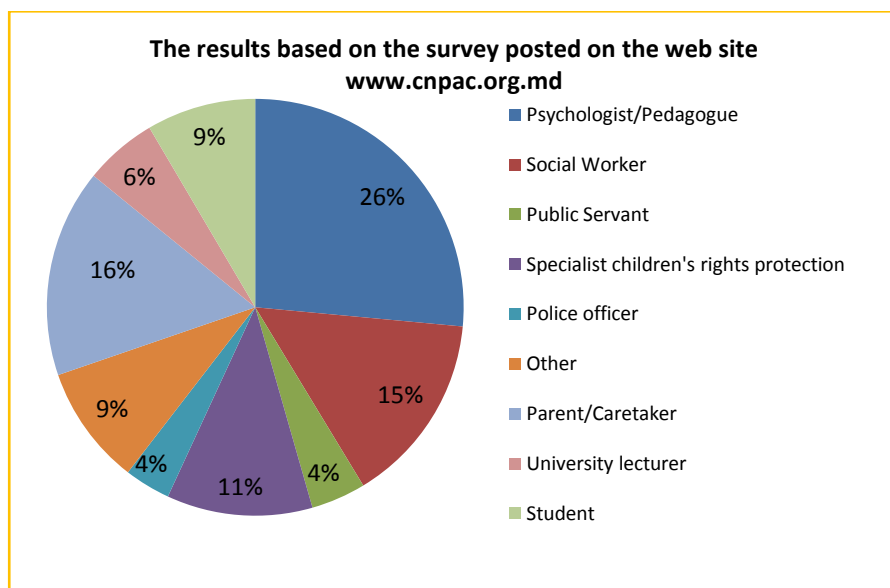


The Online Resource Center is a platform that provides a set of information, useful and concrete, on the phenomenon of violence against children. The platform represents an online support which aims, year after year, to provide the public with informative tools of prevention and education for all people interested in this field.

The messages and the information placed on this platform are addressed equally, to children, parents and professionals responsible for child protection. Also in this virtual library can be found legal provisions, specialized national and international studies on children's rights, constantly updated statistics with reference to cases of abuse recorded at AMICUL Center for Psychosocial Assistance to the Child and Family, and data provided by Ministry of Internal Affairs.

During 2014, the online platform had about 67 000 visitors, of which 32000 are unique visitors.

**Users profile:**



**In 2014  
the NCCAP  
website  
had:  
~ 67 000  
visits**

# PUBLICATIONS

The publications represent for us the one of the most important levers of communication with the public and with our customers.

The theme of publications is diverse and is addressed to different categories of professionals, parents and children. These are distributed free of charge to the general public in Republic of Moldova, including the Transnistria.

Through the publications that we develop every year, we aim to provide as many answers as possible to questions related to violence against children, education without palms, preventing and reporting abuse, communication and positive discipline of children in the family and society etc.

The publications can be found in electronic format on the websites—[www.cnpac.org.md](http://www.cnpac.org.md).

There is also the possibility of online REQUEST service of printed publications based on electronically completed form and mailed to [office@cnpac.org.md](mailto:office@cnpac.org.md).

In 2014 were distributed:  
**205 000**  
publications

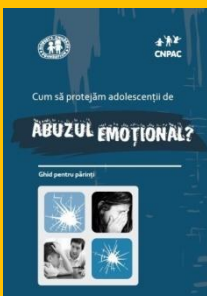
## Publications 2014



Informative leaflet for the general public that encourages the society to report cases of abuse



IMPACT newsletter that presents best practices on preventing and combating violence against children



Brochure offering information for parents about emotional abuse



Brochure for parents that provides useful information about the effects of child physical abuse



Brochure adjusted in Russian version, for parents and provides information about education without palms of children aged 0-3 years



Scenario for trained trainers in the trainings Without a smack



# **AWARENESS RAISING and ADVOCACY**

**EVERY CHILD DESERVES TO BE LOVED**

**ALL CHILDREN DESERVE TO BE FREE, STRONG AND PROTECTED**

# AWARENESS RAISING

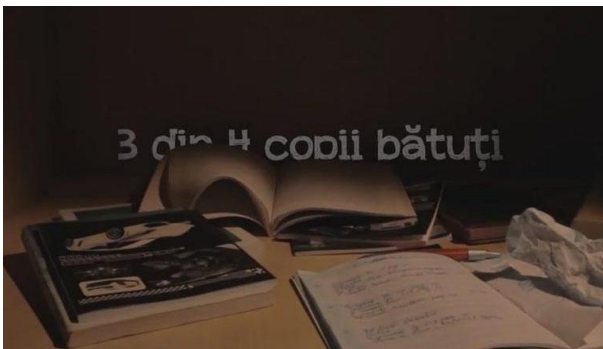
## Awareness raising activities within campaigns PROTECT MY CHILDHOOD

"Protect my childhood" is a national campaign to prevent violence against children. The messages in the campaign are designed to change the attitude of parents, and of entire community on methods of disciplining and reporting the cases of abuse. At the same time, the campaign calls on society to take action in cases of violence and announce the responsible persons.



The general public has been informed and sensitized through:

### VIDEO SPOT



The video spot produced during this campaign was run during 2014 by TV Network - Channel Regional comprising 14 local and regional television of space of 19 districts and cities (Briceni, Donduseni, Edinet, Glodeni, Floresti, Singerei, Orhei, Calarasi, Ungheni, Straseni, Nisporeni, Bender, Causeni, Cimislia, Basarabasca, Comrat, Ceadir-Lunga, Taraclia). According to estimates included in the auditorium program of these media channels the average number is about **950 000 viewers**.

### INFORMATIVE LEAFLET



The leaflet developed within this campaign is designed for the general public and encourages the society to report cases of abuse to the competent bodies. According to the NCCAP evidence, were distributed about **195 000 copies** in schools and kindergartens, forensic centers, organizations in the field, participants in various events organized by NCCAP.



# ADVOCACY

## A MORE FRIENDLY JUSTICE SYSTEM TO CHILDREN

In the context of the implementation of Justice Sector Reform Strategy for the years 2011 - 2016, given the amendments to Article 110<sup>1</sup> of the Code of Criminal Procedure, NCCAP has established several partnerships with state institutions and national/international organizations that have as mission the child protection in legal system: the Ministry of Justice, UNICEF Moldova, Centre for Social Development MOVISIE (Netherlands) etc.

In the series of events organized throughout the year, focus was on sharing best practices and issues related to effective assurance that the rights and interests of the child and, specially, the protection of rights and interests of children-victims/witnesses of abuse at all stages of criminal trial and after its completion.



There were initiated several activities designed to contribute to the elaboration of a common vision on child friendly criminal investigation focused on:

- **Adaptation** of guidelines encompassing the roles of all actors in the field of investigation of cases in which children are victims/witnesses;
- **Regulating first contact with the child** or, if appropriate, implementation of best practices in this regard;
- **Recognition by police of referral forms as finding documents**, with subsequent recording and initiating criminal proceedings;
- **The establishment of specialized teams for urgent intervention** in cases of sexual abuse and multidisciplinary teams specialized in these cases;
- **Special training (initial and ongoing)** of professionals who come into contact with children;
- **Counseling and psychological support** given to children-victims of abuse and their family members;
- **Ensuring the representation of the interests of the child victim/witness** by specialized public lawyers;
- **Giving a procedural statute to psychological evaluation reports.**

All actors in the legal field must have a clear and shared vision on the process of investigation of cases involving children-victims and/or witnesses.

Investigation of cases involving child victims and/or witnesses must meet international standards of hearing and be conducted in the interest of the child. Investigation of cases has to be performed in order to avoid re-victimization of children.

Professionals involved in the hearing procedure should possess skills and knowledge in the field, and the state must ensure conditions of specialization, accreditation.

## Promoting Psychological Evaluation Methodology and Elaboration of Reports of Psychological Evaluation

The role of psychological evaluation within the examination of cases of child abuse is important in the way that it provides the conclusions of expert psychologist on the presence in child of signs/consequences of abuse, psychological evaluation reports are a lever that can be used by local guardianship authorities, prosecuting and law authorities for proving abuse and to implement measures to protect children, to punish offenders and to make decisions for the children interests.

Annually, the number of requests from the guardianship authorities, prosecuting and law authorities on implementation of psychological evaluation reports is increasing, although there are no clear regulations regarding their achievement. NCCAP presented to mentioned courts in the last 3 years around 200 reports of psychological evaluation of children-victims/witnesses of violence.

### Performed actions:

- Piloting (2012-2013) of *Instructions for inter-sectorial cooperation mechanism for the identification, evaluation, referral, assistance and monitoring of children-victims and potential victims of violence, neglect, exploitation and trafficking* that have been approved by Government Decision on April 8<sup>th</sup>, 2014, led to the inclusion in this normative act of the provisions on psychological evaluation report based on the Methodology of psychological evaluation and elaboration of reports of psychological evaluation of children-victims approved by MMPSF, ME and MS.
- Analysis of the regulatory functional organizational and methodical framework of psychological evaluation reports, in the context of their recognition as evidence material in cases of violence, neglect, exploitation, trafficking of children found the following basic problems in the field:
  - Is not regulated the process of achieving psychological evaluation and elaboration of psychological evaluation report of the children-victims, although international/regional regulations indicate the need for a well-defined legal and methodological framework in this area;
  - There are no regulations on practicing psychologist profession, licensing and accreditation system of psychologists and mechanisms to monitor their activity;
  - There is an acute insufficiency of trained specialists, in particular, in the field of psychology of children-victims of violence, in relation to the growing number of requests for evaluation of child victims/witnesses.
- Technical assistance of relevant ministries in developing the Methodology/tools of psychological evaluation methodology and development of psychological evaluation report of children-victims of violence.

# COMMUNICATION

## Media Communications

NCCAP team often is contacted by the media to expose on different topics, to comment certain decisions in the field, to provide advice and recommendations on combating violence and education of children without smack. During 2014, the organization had 50 media appearances, including 15 TV appearances, 5 radio appearances and 30 appearances in newspapers and online.

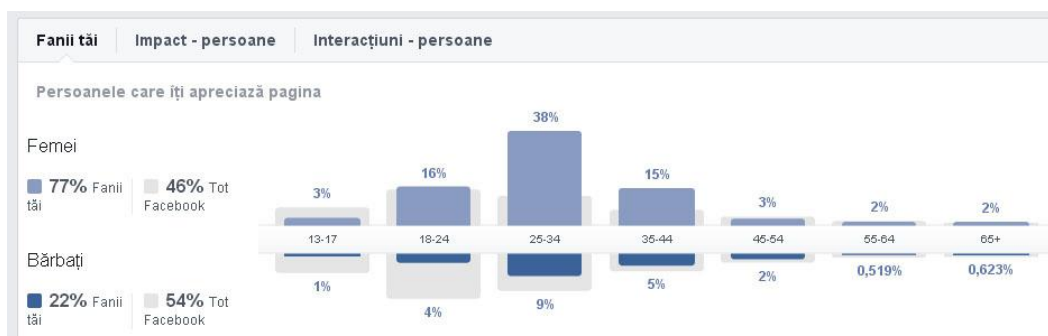


## Online communication

NCCAP official websites registered on social platforms are the most important tools of online communication.



NCCAP Facebook page reached in 2014 the number of 900 fans, and the posts impact record the coefficient 3000. Also, from statistical reports there is visible the proportion of people who appreciate page: 77% women vs. 22% men.





# TRAINING, RESEARCH AND METHODOLOGICAL SUPPORT

**CHILDREN HAVE THE RIGHT TO BE SAFE, AND PROFESSIONALS MUST ACT IN  
CHILDREN'S BEST INTERESTS**

# INSTRUCTIONS

The activities of this program intend to develop professional skills and training specialists the abilities with the protection of children in the field of preventing violence against children and multidisciplinary approach to cases of abuse, neglect, exploitation and trafficking of children.

**In 2014 were  
instructed  
1042  
professionals**

During 2014, CNPAC obtained the following results:

- **928 professionals** (mayors, social workers, teachers, police officers and doctors) from Causeni, Leova, Orhei districts, Balti and Chisinau municipalities have acquired knowledge and skills to implement the sectorial mechanism within the 30 sectorial workshops and 9 inter-sectorial workshops with the joint participation of members of local multidisciplinary teams;
- **62 professionals** (criminal investigators, judges and prosecutors) within the municipalities of Balti and Chisinau, Causeni, Leova and Orhei districts have formed special skills of approach of child red-victims/witnesses of crime in the prosecution process. The trainings were organized in collaboration with the General Inspectorate of Police and the National Institute of Justice;
- **40 specialists** within the municipal/district the psycho- pedagogical assistance services throughout the country have developed capacities to implement inter-sectorial cooperation mechanism for the identification, evaluation, referral, assistance and monitoring of children-victims and potential victims of violence, neglect, exploitation and trafficking. The trainings were organized in collaboration with the Ministry of Education of RM.
- **11 psychologists** from 4 organizations of Transnistria have improved their methodology of psychological assistance to children-victims of abuse under professional supervision program.





# ASSISTANCE

THE CHILD HAS HIS DIGNITY,  
WHICH ANY PERSON MUST RESPECT

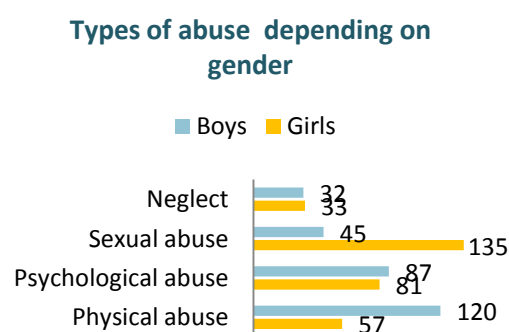
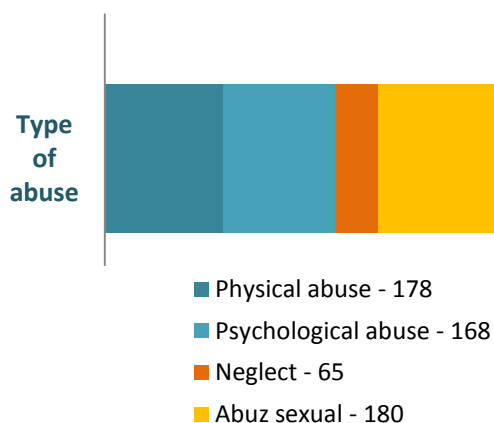
# ASSISTANCE at the Centre AMICUL



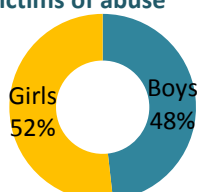
The center for psychosocial assistance of child and family AMICUL - specialized service for assistance of children victims of abuse, provided in partnership with the Municipal Department for Child Rights Protection (under the Memorandum no. 61/01- 706 of August 23<sup>rd</sup>, 2007, of decision of Chisinau Municipal Council 5/7 of March 25<sup>th</sup>, 2008 and of the Common Rules of intervention in cases of abuse, neglect and exploitation of children updated by MDCRP order no. 2 of January 4<sup>th</sup>, 2012).

## YEAR 2014

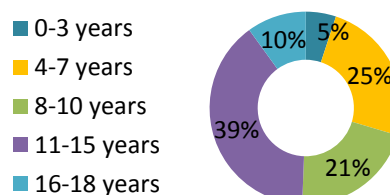
- **591 children victims** of various forms of abuse, including **269 children** registered in 2014 received social, psychological and legal support. In this sense:
  - **200 children** recorded decrease of psychological problems arising from abuse as a result of psychological support offered to both children and their families
  - In support interventions result in legal proceedings was avoided re-victimization of **40 children** victims/witnesses of crime;
  - The legal representatives of **230 children** participated and were informed in various administrative and judicial procedures and/or initiated such action for the protection of 53 children-victims;
  - The conclusions set out by specialists of the center within the **65 psychological evaluation reports** contributed to proving the abuse in order to punish abusers and to taking decisions in the child's interest;
  - **52 children** subjected to severe forms of violence are out of danger in the result of the urgent protection measures by the authorities;
  - **176 children** benefited from a more effective assistance from local multidisciplinary teams as a result of their mobilization by NCCAP specialists via mobile service of crisis intervention.



**Gender of children victims of abuse**



**Age of children victims of abuse**



# Financial component

<b>Balance on January 1<sup>st</sup>, 2014</b>		
<b>Receipts</b>	<b>MDL</b>	<b>EURO</b>
World Childhood Foundation	52117,16	8086,37
OAK Foundation	351381,24	21690,20
UNICEF Moldova	208904,43	11625,37
U.S. Embassy to Moldova	42163,28	2346,35
United Nations Development Programme (UNDP)	350749,74	19518,95
<b>TOTAL</b>	<b>1005315,85</b>	<b>63267,25</b>
<b>Income from grants for the period 01.01.2014 - 31.12.2014</b>		
<b>Receipts</b>	<b>MDL</b>	<b>EURO</b>
World Childhood Foundation	806972,81	43107,00
Tartu Last e Tugikeskus Estonia	97135,00	5168,00
Stitching Kids Rights	184507,68	10378,00
Nobody's Children Foundation	282726,08	15184,00
UNICEF Moldova	2325564,57	122420,04
United Nations Development Programme (UNDP)	101038,49	5318,77
<b>TOTAL</b>	<b>3797944,63</b>	<b>201575,81</b>
<b>Expenses during the period 01.01.2014 - 31.12.2014</b>		
<b>Receipts</b>	<b>MDL</b>	<b>EURO</b>
World Childhood Foundation	763 207,07	41055,68
Tartu Last e Tugikeskus Estonia	97135,00	5168,00
Stitching KidsRights	61716,62	3355,41
OAK Foundation	351381,24	21690,20
Nobody's Children Foundation	52734,27	3131,84
UNICEF Moldova	1931914,30	101697,90
United Nations Development Programme (UNDP)	450704,70	23725,55
<b>TOTAL</b>	<b>3708793,20</b>	<b>199824,57</b>
<b>Balance on 31.12.2014</b>		
<b>Receipts</b>	<b>MDL</b>	<b>EURO</b>
World Childhood Foundation	95882,90	10137,69
Stitching KidsRights	122791,06	7034,59
OAK Foundation	0,00	0,00
Nobody's Children Foundation	230090,81	12052,16
UNICEF Moldova	602839,80	31734,09
United Nations Development Programme (UNDP)	1083,53	57,04
<b>TOTAL</b>	<b>1052688,10</b>	<b>61015,57</b>



# SUPPORTERS AND PARTNERS

## Donors



## Nongovernmental Partners



## Governmental partners

Ministry of Justice  
Ministry of Labor, Social Protection and Family  
Ministry of Education  
Ministry of Health  
General Prosecutor's Office  
Ministry of Internal Affairs  
National Institute of Justice  
General Inspectorate of Police  
Center for Combating Human Trafficking  
Superior Council of Magistracy  
Municipal Department for Child Rights Protection in Chisinau  
National Committee for Combating Human Trafficking  
Mayor's Office of Chisinau municipality  
Balti Municipal Council  
Causeni District Council  
Leova District Council  
Orhei District Council

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